

Priority Release Notes v25.0

Version 25.0 includes many new releases, among them:

- Bringing AI to the Heart of ERP
- Al-Driven Predictive Models
- Home Page Redesign
- Advanced Delivery Planning
- Secondary Ledgers for Accounting Standards

In this document you can easily identify:

- Customer Delight Releases that deliver an exceptional experience, surpassing customer expectations.
- Customer Request
 Releases developed due to requests of customers
- New Behavior

 Releases that have changed behavior in the system and are immediately applied with the upgrade

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Bringing AI to the Heart of ERP

We are excited to introduce aiERP - bringing embedded AI to the heart of ERP. Use natural language to handle key tasks with ease:

Advanced Search

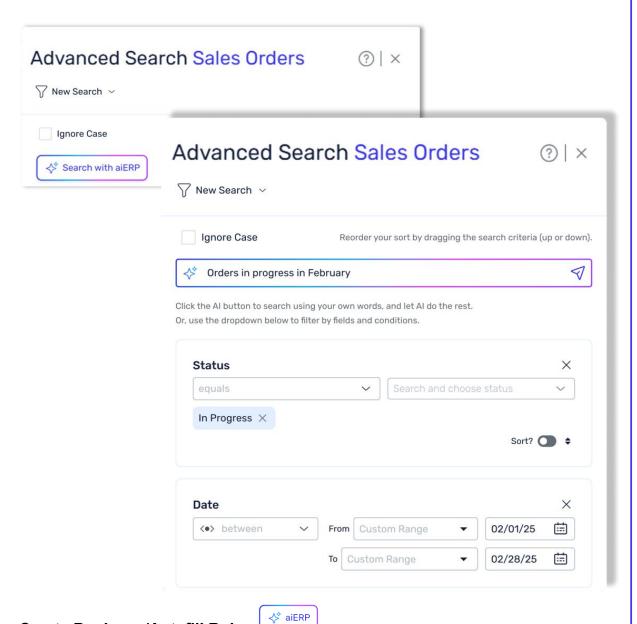


Need to find this month's sales orders waiting for your approval?

Just type what you need and let **AI** do the rest.

No more need for defining conditions, choosing fields, and entering values manually in the Advanced Search.





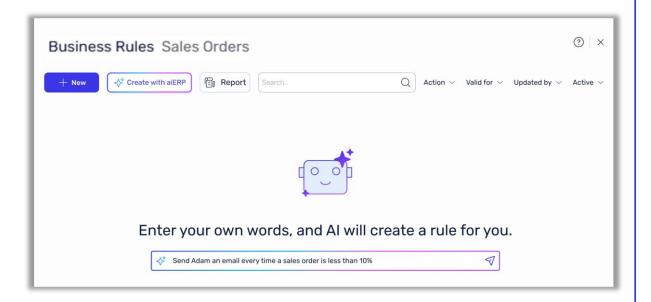
Create Business/Autofill Rules

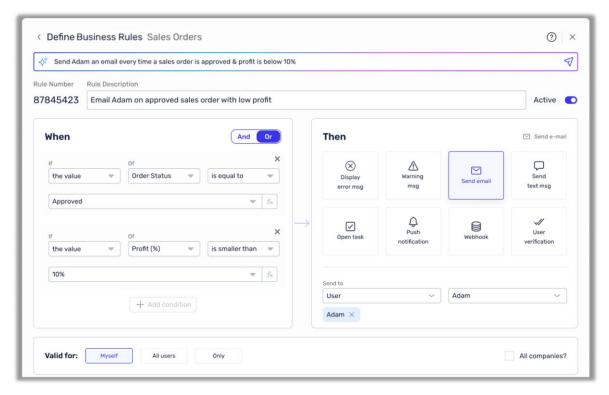


For example, if you want to create a business rule that an email is sent each time a sales order with a profit of lower than 10% is approved, you no longer need to search and choose values in the dropdown lists, or enter values in fields.

Just write the rule in your own words, and let AI take care of the rest.







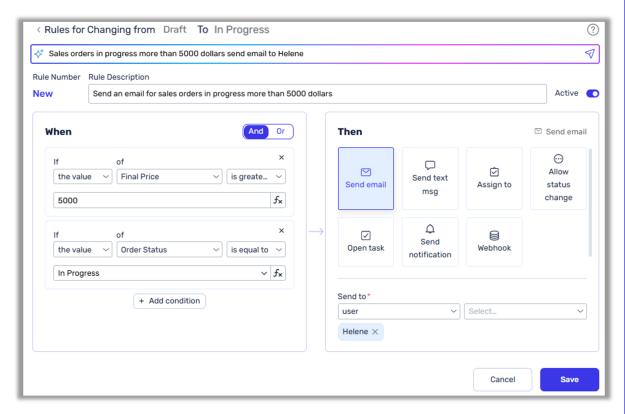
Create BPM Rules

Automize your business processes using AI for your BPM rules.

<∜ aiERP

Want to send an email to the sales manager every time a sales order worth more than 5000 dollars moves from the Draft status to In Progress? Just type it – Al's got it.





New Email Editing Experience



Introducing *Priority*'s redesigned email editing experience, featuring Al assistance to help you create more effective communications.

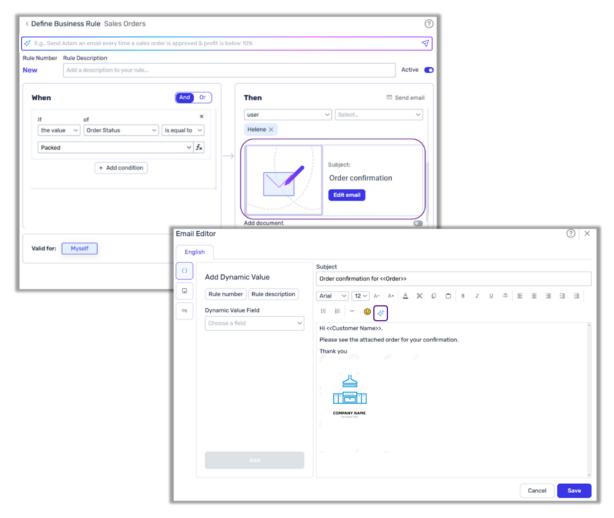
Create professional, dynamic emails directly from your BPM or Business Rules with powerful new features:

- Leverage Al assistance to write professional emails
- Format rich text to create polished, professional communications
- Insert dynamic content from forms and various subforms
- Personalize subject lines with dynamic fields
- Enhance visuals with images and emojis

For more information, see the Automations - Business & Autofill Rules and Working with BPM Flow Charts SOPs.

We expect to release this development after version release to customers. We will update accordingly.





Important: All Al capabilities described here are currently relevant only for cloud customers.

Al-Driven Predictive Models



Using *Priority*'s Predictive Forecasting Tool, you can build an Al-based predictive model, helping you make informed decisions and optimizing operations for your organization. This tool helps you create forecasts for your time-based business processes.

In this version, we provided an end-to-end process for demand forecasting, where you will be able to optimize inventory levels and reduce overstock or stockouts. This way you can create a sales report with Priority Analytics, upon which you can create a predictive model. Automatically transfer the results you receive to the **Demand Forecasts** form so that they will be taken into account in the purchase planning.

In inventory management, the predictive model gives you the ability to properly manage your inventory by predicting the demand for different parts, in various locations, and even considering seasonal sales (e.g., holidays or vacations).



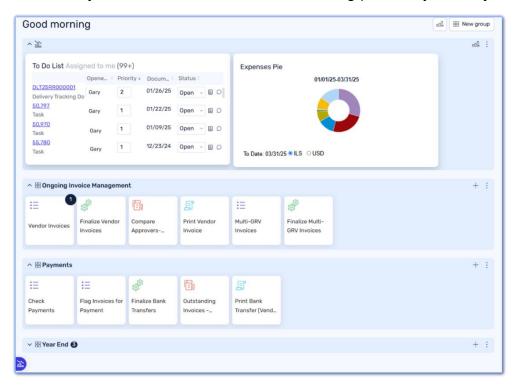
We invite you to use this tool for the predefined demand forecasting process, or for other business processes in demand planning, such as forecasting the demand according to part family. In upcoming versions, we plan to expand these predictive capabilities to additional areas of our ERP system, enabling more departments to benefit from the power of Al-driven insights and forecasting.

We expect to release this development after version release to customers. We will update accordingly.

For more information, see the SOP.

Introducing your New Home Page

We have reimagined your home page, and not just its appearance, but its functionality, to make it the most efficient starting point for your daily tasks.



What's New?

Your home page is now grouped. Create new groups and personalize them to your needs for seamless organization.

At the top, you will find the **Widget and Portlet** section, offering key insights and tools immediately.

Below, you can drag and drop your shortcuts from the new **My Shortcuts** group into the groups you have organized and named.



Expand or collapse these groups as needed to keep your workspace clean and focused. All your current shortcuts are exactly where you left them, under the new My Shortcuts group.

You can also copy your home page design and share it between users with the new Copy Home Page/Favorites Menu program.

Customer Delight | Customer Request

Portal Generator

Priority's Portal Generator is the ideal tool for building webpages that allow users and company customer and vendor contacts to view or update data. For example, to track account details, open and view invoices, orders, service calls, and more.

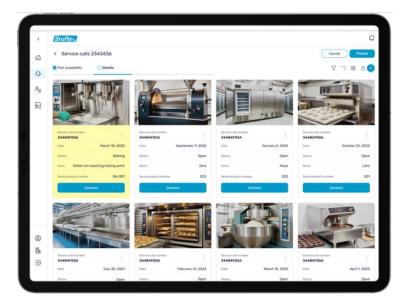
Using the generator, you can make each *Priority* form an internet webpage, providing an easy and effective solution for your unique needs.

- **Portals for On-Prem** *Priority*'s new Portal Generator is now available for on-prem customers, (as well as for *Priority* AWS Cloud users), from version 24.0.
- Ready-to-use Portals Now you can purchase predefined portals, without the need to build your own or even to purchase a Portal Generator license, fit to essential business processes:
 - Internal users:
 - Purchase Demand Portal Open, view, and update purchase demands.
 - Note to Priority Pro customers: To receive a license for this portal, consult with Customer Relations.
 - Attendance Portal Report attendance and view attendance reports.
 - External users (Customers/Vendors):
 - Service Call Portal Open and track service calls.
 - Note to Priority Pro customers: This portal is included in the Customer Service module. Customers that work with this module can consult with Customer Relations to receive a license for this portal.
 - Customer Portal View account and receipt details, view and update orders, and manage contacts.
 - **Vendor Portal** View and update purchase orders, and view vendor invoices.



For more information on predefined portals, see the SOP.

- Preauthorization Now you have the option to preauthorize payments for sales orders through Priority Payments (PayMe), so that you can reserve the payment amount for the order, to ensure receipt of payment from the customer (e.g., when a customer asks that a part be ordered for which payment will be provided later).
- Support colored coded records Records defined as color-coded in
 Priority will now appear in the portal in the defined color. For example, if you
 defined that a service calls in a specific status will appear in yellow, now these
 records will appear in yellow in the portal, too.
 Customer Request



For more information on the Portal Generator, see the SOP.

Priority Mobile

Priority Mobile is a full-fledged mobile app for iOS and Android, providing customers use of *Priority* on the go. The app has an advanced user interface designed especially for prompt, mobile work and includes many capabilities, such as barcode scanning, quick dial, GPS navigation, document sharing, push notifications, credit card payment clearing, and more.

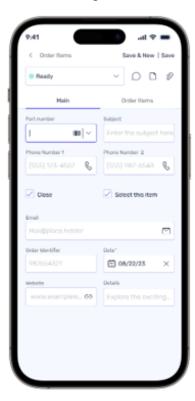
The Application Generator allows customers to design personalized applications, and to build applications with the relevant forms, programs, and sets of designated definitions relevant to the desired work processes.

Please note that we will soon stop supporting the Softsolutions Application Generator (Prisoft). We are implementing an organized migration process to Priority Mobile for all existing Prisoft users. We invite you to join thousands of satisfied customers who currently use Priority Mobile for their daily operations and enjoy its many benefits.



Click here to download the brochure.

• **Side by side view** – Scroll less, see more. Now you can define fields to be arranged next to each other instead of one on top of the other.



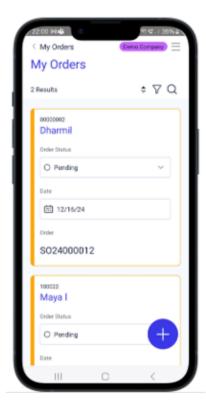
 New experience uploading attachments – Now you can load several attachments from your device's gallery at once, and view and rename them easily.



 Scan adjacent barcodes – Now you can scan two adjacent barcode fields one after the other quickly and smoothly without manually having to focus on each field.



Support colored coded records – Records defined as color-coded in Priority
will now appear in the mobile card view with a frame in the defined color. For
example, if you defined that sales orders pending approval will appear in
orange, now these records will appear with an orange frame in Priority Mobile,



• **Define fields to edit from the card view** – In version 24.0 we added support for editing the date, status, quantity, timestamp, and checkboxes directly from the card view. Now, from the application generator, for each form, you can define which of these fields will be open for editing from the card view.

For more information Priority Mobile's Application Generator, see the SOP.

POD (Proof of Delivery) Application

In version 24.0 we introduced Priority's new POD application, used for managing distributions in the field (such as loading, delivering, and unloading), and including actions such as navigation and digital signing of the delivery document.

The app includes controlled and complete management of the delivery process, including a route map view and navigation aids, such as Waze and Google Maps.

Still not using the new POD app? Let us help you migrate. Click here to schedule a demo.

Here is what we have added in version 25.0:



- **HTML printouts** We added support for HTML printouts (in addition to Word templates) in the POD application.
- Manually select crate numbers You can now manually select the crate number in the delivery tracking document, if you prefer this option over Priority's automatic numbering.
- Name and ID in shipping documents Shipping documents now display the consignee's name and ID alongside their signature, providing improved verification and documentation of receipt.

For more information, see the SOP.

Financials

Reconciliations

• Cancel partial reconciliations – Now you can cancel all partial reconciliations simultaneously in your selected accounts.

Customer Request

- Transfer unreconciled transactions between accounts Now you can choose unreconciled transactions according to a range of balance dates and transfer them between accounts. This can be useful, for example, if you want to merge accounts or transfer open transactions from a customer account to a Bad Debt Expense account.
- More details for reconciliation work areas We added additional informative fields to the reconciliation work areas, to assist you during reconciliations:
 - We added the Reference Date to the journal entry on both sides of the work area in the Account Recon. Work Area (Split) form.
 - We added the Contra Account Description field to both the Bank Recon. Work Area (Split) and the Credit Cd Recon. Wk Area (Split) forms, to represent the description of the journal entry contra account.

Secondary Ledgers for Accounting Standards

Managing secondary ledgers for different accounting standards –
 International organizations that operate in a multi-company configuration and are obliged to report according to different local accounting standards, can now manage secondary ledgers (in addition to the main ledger), for each separate local standard, and generate adjusted financial reports for each ledger, directly from *Priority*.



This will allow you to manage different balances in a specific account for different ledgers.

For example, an organization that operates in the United States and in Israel will be able to manage two separate ledgers:

- A main ledger according to the US GAAP
- A secondary ledger for Israeli accounting standards (IL GAAP)

When registering an expense that, according to American accounting standards, belongs to the **General Expenses** account, and according to the Israeli standards belongs to the **Operating Expenses** account, you can record a journal entry for the secondary ledger that credits the account with the expense amount from the **General Expenses**, and charges another

account that belongs to the **Operating Expenses**.

Customer Request

Customer Delight

For more information, see the SOP.

Service Contracts

 Service Contract Payment Simulator – We added a new payment simulation tool for service contract payments to help you forecast and plan your projected revenue for fixed contract payments or meter readings from customers.

It eliminates the need to manually open payment entries in the system and serves as a preliminary control mechanism for teams handling customer billing processes.

Choose your desired date range, and the simulator will calculate all service contract payments due within that period. Results include, for each customer and contract number, the payment period, payment amounts, and contract components.

Billing

 Grouping invoices for billing by service contract or rental – Use the new Invoice for Contract and Invoice for Rental fields to choose the way invoices are created for service contracts and rentals (by financial constants, order number, contract/rental, customer, or site). When you prepare invoices, the system will now process invoices according to the grouping method you defined.

Meters

 Enhanced control over billing calculations – To give you more control over which meter readings are included in billing calculations, we added the Non-Billable checkbox to the Meter Readings form. If you mark the checkbox, the meter reading will be excluded from the billing process.



This is particularly useful for documenting initial meter readings or other cases where you do not want a reading to be billed or counted towards minimum calculations without having to remove it entirely.

• **Extended minimum payment period** – We added the option to define the minimum billing period in meter readings to periods of two, three, four, and five years, whether the minimum payment is defined at the individual meter level or for a meter pool group.

General

• **Print checks with a preview** – For your convenience, you can now see the check number in the preview of the check, before you print it.

Customer Request



- Withholding tax by tax bracket Now you can define that withholding tax will be performed according to different tax brackets. When you calculate withholding tax for a document, the system will calculate the total payment amount according to the tax brackets you define.
- More characters in financial reports Financial reports now provide more space for showing amounts, 25 characters, so you will not be limited by character restrictions in profit and loss statements, trial balances, and other reports.

Localization Enhancements

Europe

- **Avalara** Now customers using version 22.1 and above can work with the Avalara e-invoicing integration.
- Early payment discount calculation codes We separated the calculation of early payment discounts into two distinct codes: 105 for customer discounts and 104 for vendor discounts, making it easier to track each type separately.

Italy

F24 – We added new checks that only allow correct values when filling out the F24 form. Also, you can now create journal entries automatically using the information in the form.

See the SOP for more information.



Portugal

• **External ATCUD** – Now when creating documents in Priority, you can import the ATCUD value generated in an external system for shipping documents and invoices. This value will appear in printouts and in SAFT files.

Customer Request

Germany

• **VAT Number field** – We added a new field to store the special representation of the VAT number, as required by the German Tax Authority.

Israel

Integration with the Tax Authority

- **Regulation updates** For cloud users, we created a designated program that automatically changes the VAT rate from 17% to 18% and lowers the minimum amount needed for invoice allocation numbers from 25,000 NIS to 20,000 NIS, saving you from having to make these changes manually.
- Vendor invoice finalization control We added a control for finalizing vendor invoices with a minimum charge amount as defined in the AmountRequiringApp financial constant. This ensures you will only finalize invoices after entering an allocation number.
- Allocation number rejections We added support for the scenario in which an allocation request is rejected, allowing the user to select one of four followup actions:
 - Continue without an allocation number
 - Cancel the invoice
 - Cancel and send as Zero-Sum VAT invoice
 - Request a hearing from the tax authorities
- View invoices requiring allocation numbers Now when you run the Get Inv Allocations fr Tax Auth program, you will only see invoices that require allocation numbers
- Item categories The Israel Tax Authority has updated the item categories chart from version V1 to V2. You can now easily transition to the new category system using our new Change Item Categories (V1 to V2) program.
- Submit detailed VAT reports (PCN-874) Now you can digitally submit the PCN-874 Detailed VAT report to the Israel Tax Authority directly from Priority.



- **Submit digital VAT summary** You can now submit a summary of your periodic VAT return digitally to the Israeli tax authorities, to document the fact that VAT has been paid, or to reclaim VAT back.
- Tax Authority connection expiration check The connection with the Tax Authority requires renewal every few months. Using our new Check Token Expiry-Tax Authority program you can now view the exact expiration date of your connection and renew it seamlessly.

For more information, see the SOP.

Payroll

- Payroll Regulation Updates
 - We added additional reporting codes to Form 102 to support transmission to National Insurance (Bituach Leumi), for pensioners in early retirement. Additionally, the monthly and dedicated Form 100 will reference fields for employees in early retirement.
 - We added support for calculating the tax-exempt contribution when the employee's contribution exceeds 7%, and for reporting it in the Employer Interface file.
 - We added support for calculating and reporting the proportional distribution of tax-exempt amounts above the limit between the funds in the Employer Interface file.
 - We updated support for version 5 of the Employer Interface.
 - We updated support for transferring Form 100 between software companies, for employees that may be switching employers.
 - We updated Form 101 according to 2025 regulation requirements.
 - Now you will receive a message if the National Insurance (Bituach Leumi) taxable amount is negative for the month to which the negative payment is attributed, preventing the approval of the National Insurance (Bituach Leumi) calculation.
- Payroll calculations for Palestinian Authority residents
 - We added a new menu, Reporting Until 2024, to distinguish between payroll reports until 2024.
 - For reporting for 2025, we added the new Salary Calculation-PA Residents report.
 - We added support for calculating severance pay in funds defined as Fund for Foreign Nationals.



 We added new payroll components for Palestinian Authority residents: Health Stamp, Equalization Levy, and Employer Equalization Levy, in addition to the following new constants: **HealthStamp** and **HealthStampDays**.

General

• **EDI Interface** – In EDI interfaces for the Superpharm chain, we added support for the updated structure due to the changes in the Economic Competition Law as of 01/01/2025.

Approval Process

- Enhanced approval list controls We tightened the controls on revising documents during or after the approval process when working with approval lists:

 New Behavior
 - In the BPM, a status marked as Allow Revisions will not be able to be marked as Pending Approval or Status Once Approved.
 - For purchase order documents in or after the approval process, fields that affect the approval process will not allow updating. For example, in the Revisions for Approved Orders form, the Type of Purch Order and For Department fields.
 - For vendor invoices in or after the approval process, changes to the status will not be allowed in the **Revision of Invoice Details** form.
 - In the various Change Project in (Document) forms, changes will not be allowed to the project number for documents in or after the approval process, if these changes affect the approval list of the document.

Costing

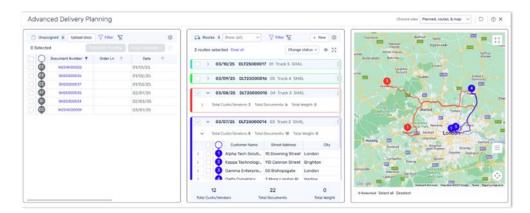
Recommended prices – The Estimate/Recommend Prices and Analysis
of Estim'd/Rec'd Prices programs now independently calculate item costs in
a customer price quotation when calculating the recommended price. These
actions do not affect the results of the costing programs.

Supply Chain Management

• Advanced Delivery Planning (ADP) Module – The Advanced Delivery Planning module is now available. This new experience guides you through the whole delivery planning process from start to finish, making delivery management easier than ever.

After you finish the planning, drivers can immediately continue handling deliveries in the POD application.





- Navigate our completely redesigned interface for planning delivery routes.
- Organize document and sales order deliveries by route with simple drag-anddrop functionality.
- Customize your view to see the information you need, including private fields.
- See your routes visually on an interactive map and update them with a single click.
- Automatically assign documents to routes.
- Create new routes.
- See each route summaries, such as weight, volume, number of documents, etc.
- View by destination, with drill down option to view the documents in the route.
- Update document statuses throughout your delivery process with one click.
- Inventory tracking with timestamp We added a new form to show the current inventory with the timestamp of the last inventory transaction for each part. This form is designed to improve the performance of API calls to *Priority* only for parts whose inventory has changed since the previous query.

Customer Request

 Automatic scheduling by route – For Delivery Scheduling Module users, the Schedule Deliveries program will now consider the customer site for each order line when planning deliveries by order items. For example, if an order has one line designated for a customer site in the Northwest District route and a second line designated for a site in the Northeast District route, they will be assigned different lines in the Deliveries by Route form.

Customer Request



Inventory and Warehouse Management System (WMS)

Barcodes

- GS1 Barcodes
 - Now you can use the WMS Application Generator to configure the fields that will update in Priority when scanning GS1 barcodes, and the order in which they will update. You can map any GS1 field to any field in *Priority*, including customized fields.
 - Instead of printing your own labels, you can now use vendor GS1 barcodes that include lot numbers even for parts not managed by lot numbers. If the lot number exists in the system, the number will update in the inventory transaction. Otherwise, the system will ignore the lot number.
- Mobile Device Barcode Parsers
 - More characters for barcodes We expanded the barcode field to 69 characters to support all field widths in the Bar Code Parsers-Mobile Devices form.
 - Decimal precision for barcode parsers Now you can define the decimal precision for the quantity in the barcode, in the Bar Code Parsers-Mobile Devices form.

Document and Label Printing

- Printix integration For Cloud customers who use WMS mobile devices; now you can use the new integration with Printix to seamlessly print from your device, quickly and easily.
 - Connect your Printix account.
 - Locate, update, and view your local printers in *Priority* with the new
 Add/Update Printix Cloud Printer program and Printers form.

For more information, see the SOP.

- Printing labels after pick tasks We added support for printing labels at the end of a pick task, also when a DCH task opens.
- Printing customer labels Now you can print customer labels not only by task number, but also using document numbers, external document numbers, or just mark the last completed task.
- Printing labels for packing slips We added support for printing labels for packing slips even when you ship crates automatically.



 Shipping document/sales invoice number on packing slip labels – Now you will see the shipping document/sales invoice number when you print labels for packing slips.

Customer Request

WMS Task Planning

- Inventory pick prioritization For best efficiency, we now support the ability to minimize the number of bins from which the warehouse worker needs to pick.
- Recommendation for picking We added support for picking by raw material lot per order line. The system will recommend picking from the raw material lot linked to the order line.
- New storage algorithm We added a storage algorithm that prioritizes bins with smallest available volumes, that can accommodate the entire quantity.

 Customer Request
- **Delivery details updated in pick tasks** When picking by delivery route, the delivery details will be updated in the target document. Also, when you ship crates automatically, the target document type will take into account the value in the **Final Document Code** field. Customer Request

WMS Task Reporting

- Identify DCH tasks easily To help you quickly identify open DCH tasks, the crate number will now appear in the DCH task header when a separate DCH task is opened for each crate in the order.
- Reporting inventory counts We added a new definition so that the system
 can clearly distinguish between missing items, and items found in other
 locations. If you activate this definition, the system will create separate lines
 for items in unexpected locations, instead of overwriting the planned lines.
 Customer Request
- Lot recording when reporting an RCV Task Now you can record the raw material lot right when you report the warehouse task, according to the PLotByVendor logistic constant.
- Task line release on non-performance We added support to allow task to be finalized, even when warehouse workers only report non-performance of task lines (pick or storage tasks), so that these lines can be accounted for when planning the following tasks.
- **Automatic subsequent tasks** In automatic subsequent warehouse tasks, we improved the calculation of quantities to properly account for all reported quantities, including when quantities are picked from more than one location.



For more information, see the **WMS Application Generator SOP**.

For more information on setting up WMS, see the SOP relevant to your WMS license:

- Setting up WMS Standard
- Setting Up WMS Advanced
- Setting Up WMS Pro

Serial Inventory

• **Serial inventory count control** – We improved how serial inventory matches actual inventory when the **ISerialTrans** logistic constant is set to 2 (strict control of serial number movements).

To enhance serial number handling during inventory counts, the system now tracks which serial numbers should be in each location, distinguishes between calculated and physically counted serialized parts, and prevents disruptions in serial inventory. This means that you will have better visibility of serial mismatches, can easily identify missing or misplaced devices, and maintain accurate inventory even when serialized parts move between locations.

The new **Discrepancies in Calc Serial Qty** report highlights discrepancies, while built-in safeguards prevent the approval of counts that could create inventory inconsistencies.

New Behavior

Controls over serial transactions – We continue to improve controls over location and quantity reporting for parts, with this version focusing specifically on assemblies, inventory conversions, and manual issues to work orders/lots. In addition, we refined the status tracking for serialized parts sent to consignment warehouses.

New Behavior

MRP and Purchase Planning

- Forward planning In the Create Work Plan for Work Order program,
 which previously only allowed backward scheduling from a defined end
 production date, we've now added the forward scheduling strategy. You can
 use this strategy to compute feasible delivery dates or cut down storage costs
 for raw material by starting the production at the earliest possible date. The
 program will calculate the duration for each operation in the process and will
 define the production end date accordingly.
- MRP by selected branch The system now supports running MRP at the branch level, allowing planning programs to consider demand, generate planned orders, and schedule production for specific branches. With the new option, you can run the planning programs in your branch without affecting the performance or work plans of other branches.



- MRP sales order item check When adding order items to MRP, the system will notify you whether these items can be included in planning based on their definitions. This allows you to choose alternatives if needed. For instance, if you mark a sales order item for MRP consideration, but it is defined as (B) static replenishment, you will receive a notification that this item will not be included in the MRP, enabling you to select a different option.
- ATP stock availability checks (MRP for Manufacturers)
 - You can now check availability for a new part that has not yet been included in planning programs. This action takes into account the production duration of operations in manufacturing processes at all levels of the order's Bill of Materials, as well as the lead times for all raw materials in the BOM. This allows you to determine whether the item can be delivered by the requested date, and if not, what is the earliest possible delivery date.
 - To enhance clarity and understanding of stock availability check results for raw materials (like manufactured items), we have added the Projected Bal Incl ATP (fact un) form. You can now easily track expected balances calculated in purchase planning, while monitoring order lines that have been verified as deliverable since the last purchase planning run.

Performance and Stability

• **Performance and stability optimization** – In this version, we made significant strides in improving both performance and stability across the platform.

Notably, we focused on optimizing performance in several key areas: procedure and form preparation programs, perpetual inventory, unreconciled bank transaction reports, printing with attachments, and more. These optimizations have resulted in faster execution times and reduced downtime.

These improvements are designed to deliver a smoother, more reliable experience, ensuring consistent and seamless interactions with *Priority*.

System Administration

- Email addresses for new users As part of our process of moving to email-based login authentication, now, when you manually create new users in the system, you need to add an email address for the employee linked to the user.

 New Behavior
- Multiple contacts for quick emails We added the option to define a
 distribution list for sending emails to contacts. Now when you create a



document and choose the option to send a quick email, the email will be sent to the contact in the document, and to their contacts detailed in the **Additional Recipients** subform of the **Customer Contacts/Vendor Contacts** form.

- **Business rules** If you have a business rule based on a field that was removed from the form, the system will now automatically disable the rule for you.
- Monitoring reports by system administrators We added more information to the List of Recent Processes form to provide more details about reports generated via programs. For example, when you run a report in Priority Analytics, you will be able to see the report name directly in the process record line. Additionally, we've introduced a new Input from Programs and Reports subform, where you can view the input values entered when running the report. These additions make it easier to track and review your generated reports.
- New branding in reports We've refreshed the colors of user reports and icons to match *Priority*'s modern design, creating a more cohesive and visually appealing experience.
- Packages now in Design menu You can now find the design-by-package feature in the Design menu under Options . Access it there when you need to show or hide packages in your system.

Developer Tools

 ODBC enhancements – Now you can retrieve the data that changed since the last retrieval date in ODBC, similar to how you use the REST API's SINCE parameter.

For example, when retrieving system details, you can now retrieve only new or modified records, optimizing performance and efficiency.

For more information, see *Priority*'s Developer Portal.

• **Form preparation reports** – To analyze errors more efficiently, we added new reports and an error log form to the **Form Preparation** program.