Priority Release Notes v24.0

Version 24.0 includes many new releases, among them:

New User Experience:

- **Automations Hub** – An intuitive experience for business & autofill rules
- **To Do List Widget** – An interactive widget on your home page

Mobile

- Priority Mobile – Personalized workspace based on AI insights
- New POD (Proof of Delivery) Application

Licenses

- Email approvals for non-Priority employees – A new license offers employees without the full ***Priority*** user license the ability to approve and decline documents in the system by email.

Easily identify the following tags in this document:

- Customer Request Releases developed due to requests of customers
- New Behavior Releases that have changed behavior in the system and are immediately applied with the upgrade

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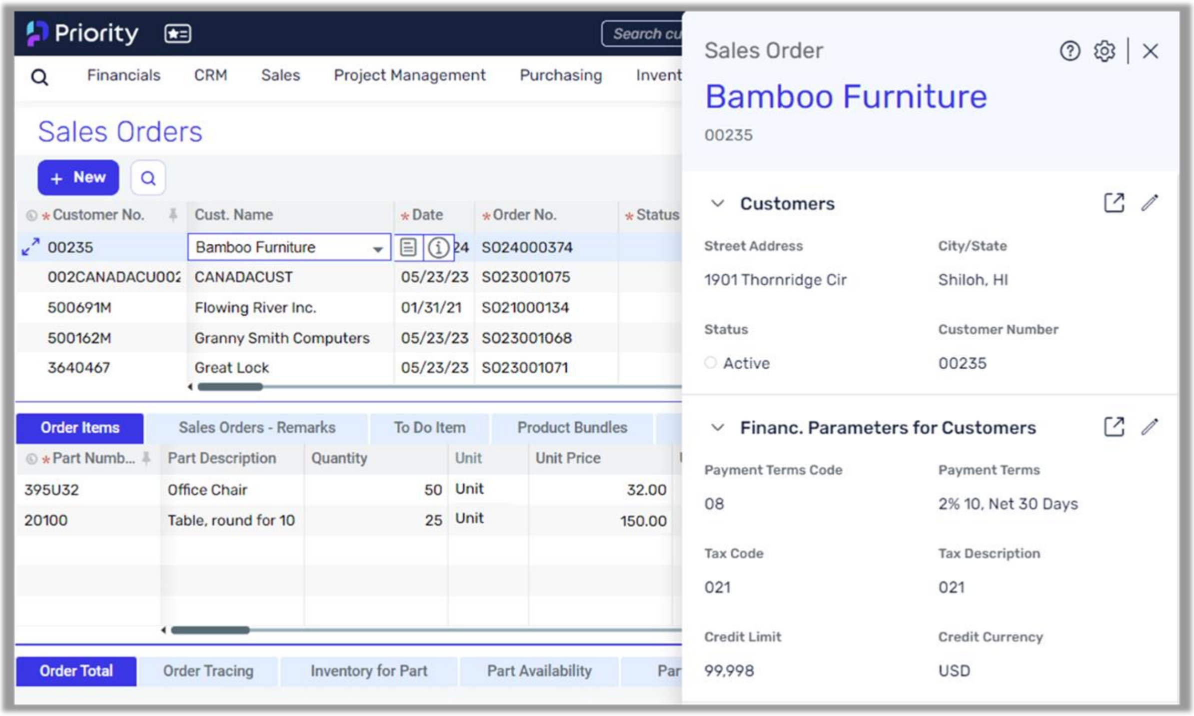
User Experience

- **Product rebranding** - To give you the best user experience, we continue to redesign with attractive colors, fonts, and more, in your ***Priority*** forms. Working in ***Priority*** is exactly the same - it just looks way better.

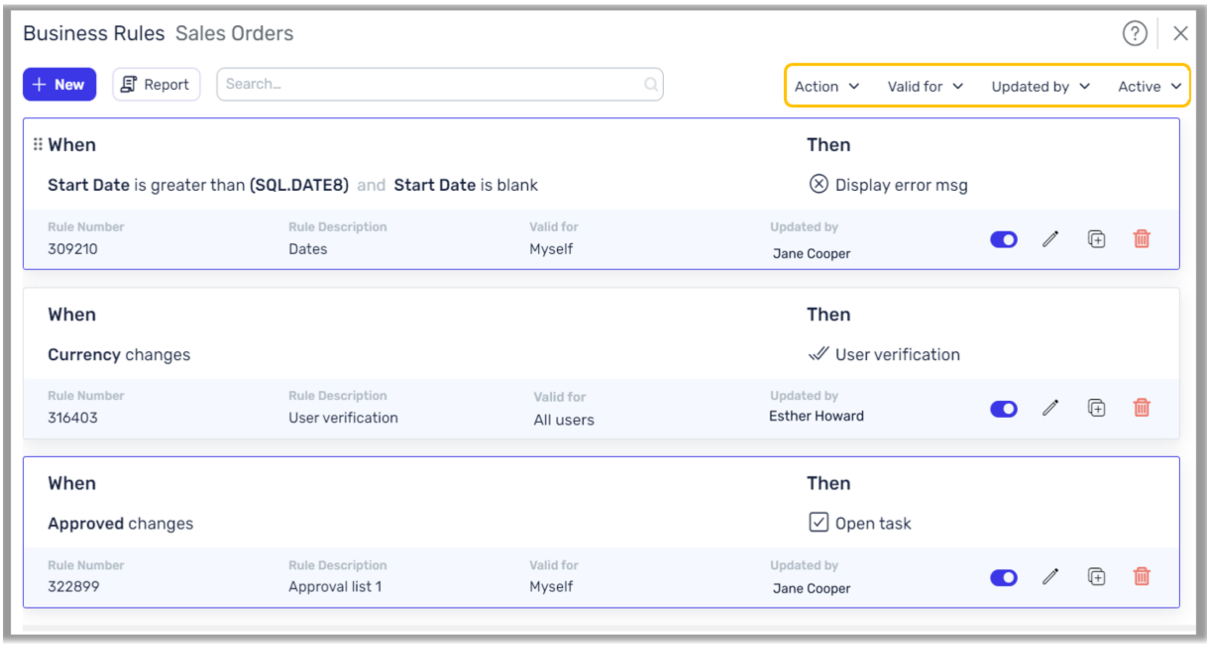


- We no longer support color themes in the ***Priority*** web interface.
  New Behavior

- **Automations Hub – A new intuitive experience for business & autofill rules**

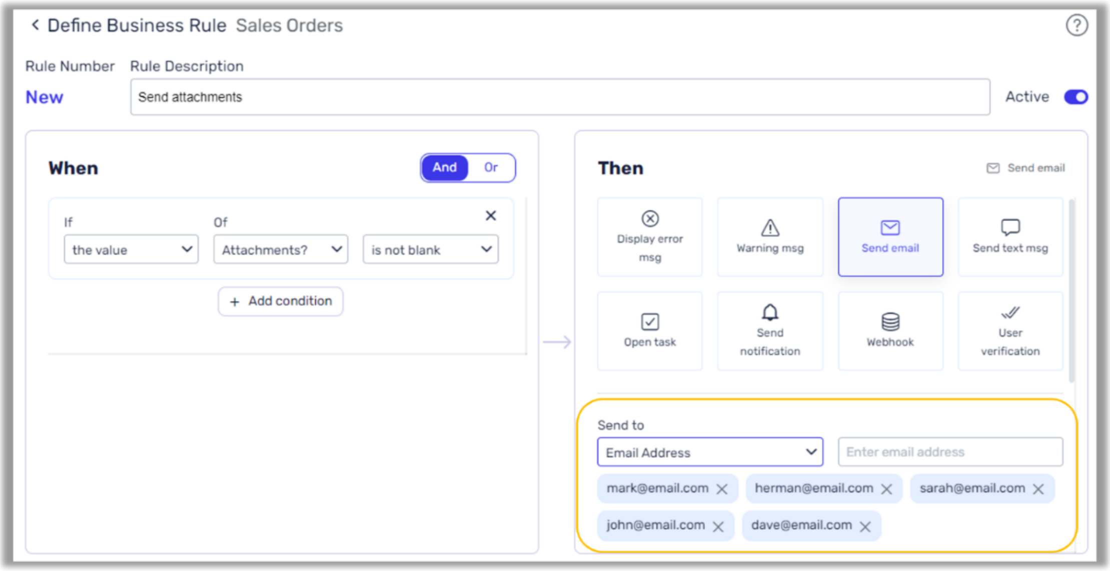
  Check out the new capabilities added to your business and autofill rules:

  – Quickly find the business or autofill rule you need, with the new filter and search tools. Filter by specific criteria, or search by keyword. Want to find all rules that automate emails? Use the filters. Need to search rules by field name? Use the search box.

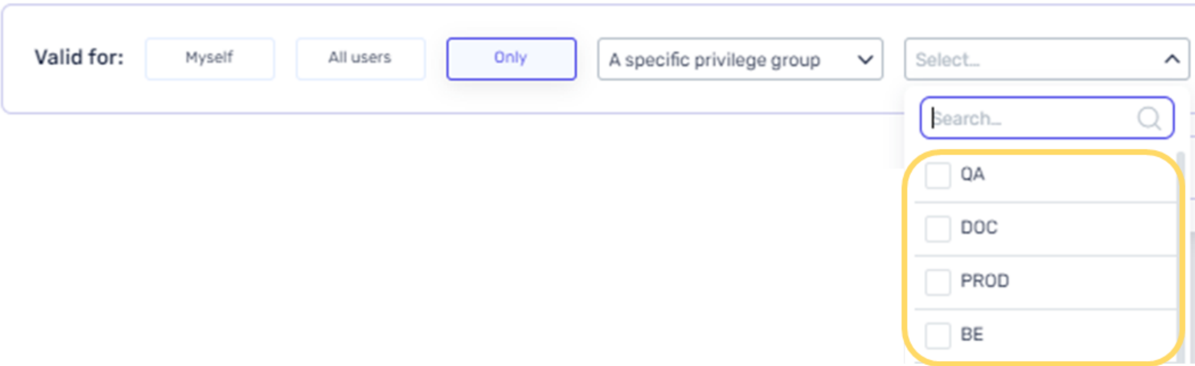


– Sending emails has never been easier – now send to many recipients using the new automation experience. No need to duplicate rules, as now automating emails is quick – all in just one click.

Customer Request



– Now you can define automations (rules) for several users or groups at a time.



The **Priority Automation Hub** provides many tools to increase your productivity. In addition to new capabilities, now find your Automation Hub with a significant upgrade in design and functionality.

All your existing business and autofill rules are right where you left them, where you can still find all the functionalities you know.

For more information, see the new **Automations: Business Rules and Autofill Rules** SOP.

- **To Do List Widget**

Introducing the new interactive **To Do List** widget – an intuitive experience, right on your home page.

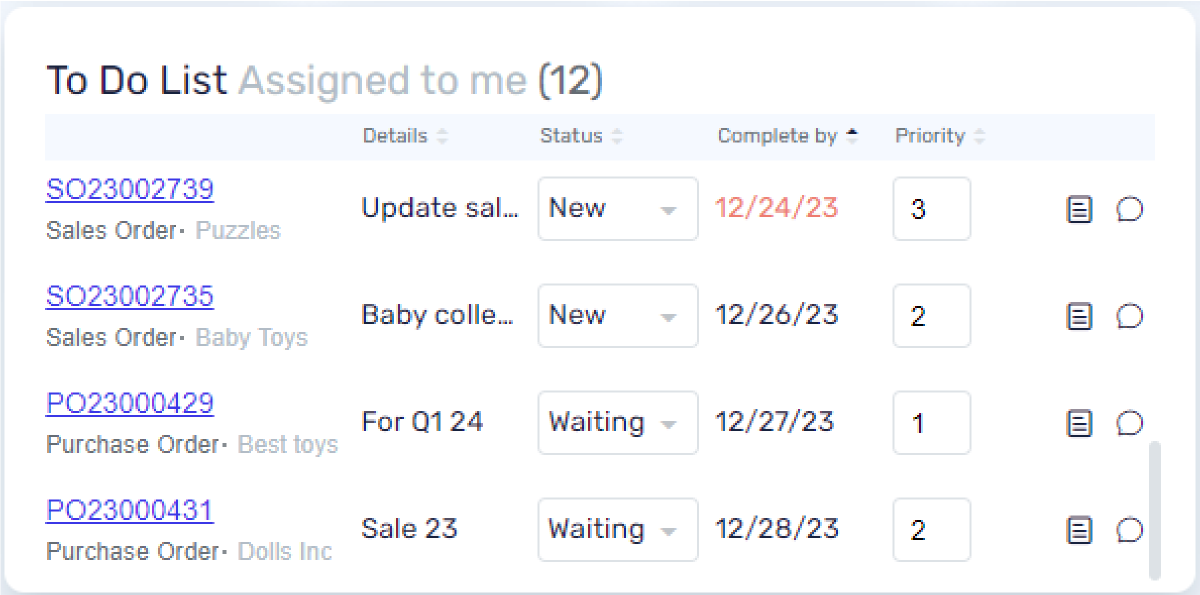
See exactly what you need to do as soon as you enter ***Priority***.

You can prioritize, add comments, and update the status of the task or document directly from the widget.

Personalize the widget to your needs by choosing which fields appear in it.

Want to see more details? Drill down from the widget to the task or document. Task and document management has never been easier.

To start, just click on the Portlets button from your home page and add the **To Do List**.



Based on the **To-Do List** form, where you can still find all the functionalities you know.

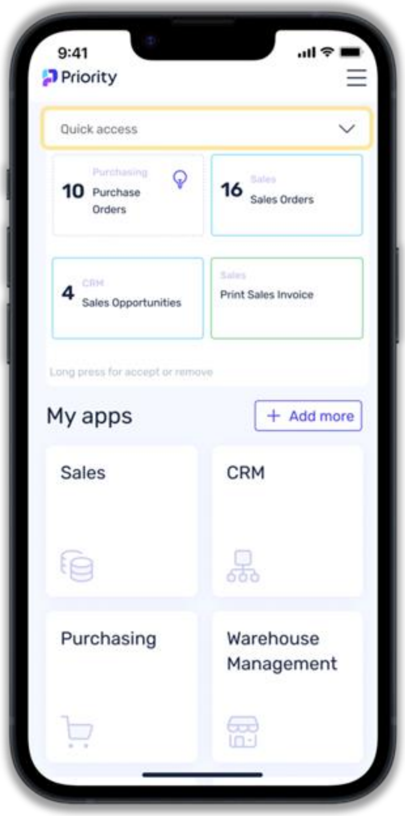
Priority Mobile

- **Mobile rebranding** – We are excited to announce a fresh design, including a brand-new home screen, for a more modern, clean look and feel, with attractively redesigned colors, fonts, and more, providing an updated user experience that aligns with the overall ***Priority*** rebranding.

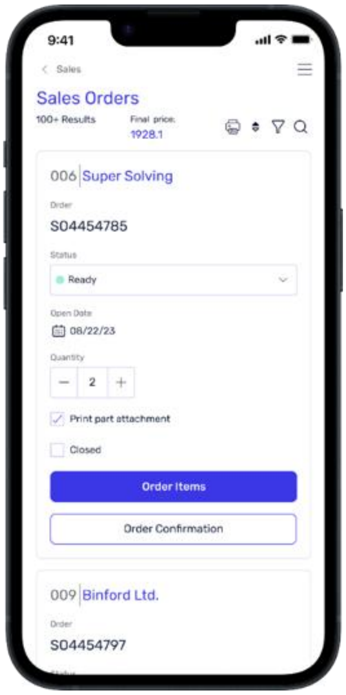
  Your **Priority Mobile** home screen is exactly the same - it just looks way better.

- **Your workspace, personalized just for you** – Using new smart technology based on AI recommendations, the new **Quick Access** area gives you insights to your most useful forms, programs, and reports. Now you can go straight to what you need easily, with four personalized quick access buttons on your mobile workspace, enhancing your mobile experience and productivity.

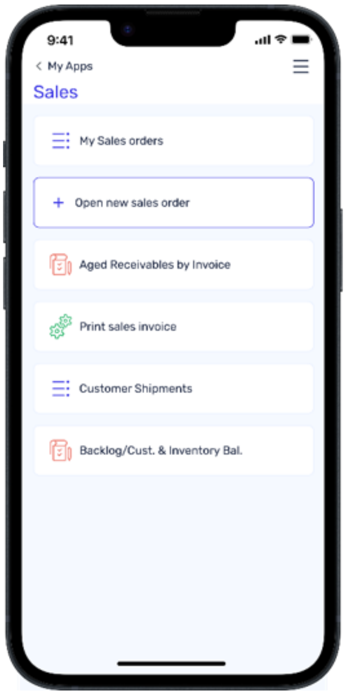
Priority



- **Do more directly from the preview mode** –
  - Now you can edit data directly from the preview mode, like the date, status, quantity, and more.
  - You can now define subforms and programs as buttons, to go straight there from the preview mode. For example, for a Sales Order you can define the **Order Items** subform and **Order Confirmation** action as buttons that will appear right on the card.*



– Open new records directly – Now you can create another unique workflow personalized to your organization's needs. Use the application generator to define forms to open automatically in a new record mode, so you can start your work fast. This is in continuation to the multi-view mode we announced in version 23.0.*



- **Questionnaire view*** – In continuation to the advancements in questionnaires from version 23.1, we added two new features:

– **Follow-up questions** – You can now define follow-up questions to specific responses for a seamless questionnaire experience.

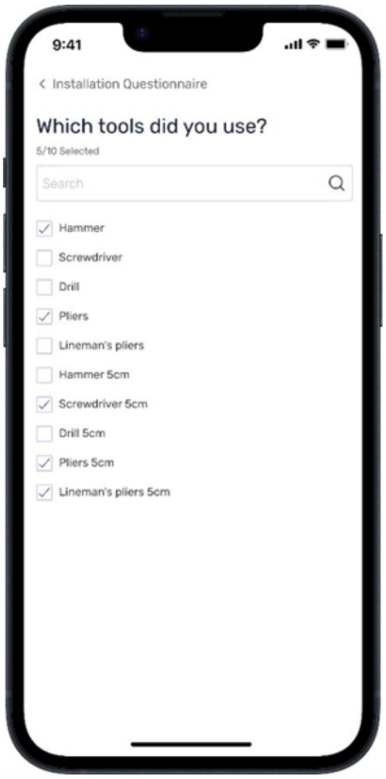
For example, a field service technician visits a customer to perform a safety inspection of elevators in an office building. During the inspection, the technician notices an elevator brake pad is worn out and needs to be replaced. In the questionnaire, the technician fills in "Yes" to the question, "Do parts need to be replaced?"

Because the technician responded "Yes", a follow-up question automatically appears, "What is the serial number of the part to be replaced?"

You can also define a follow-up question to the "No" response, for example, "When is the next inspection date?"

Define follow-up questions to personalize the questionnaire experience to your organization's workflows.

– **Select multiple responses** – We added another response type for questions, **multiple responses**. By defining this response type, users can choose multiple responses to a question in the questionnaire.



For more information on questionnaires, see the **Working with Questionnaires** SOP.

For more information on working with Priority Mobile, see the **Application Generator** SOP.

*These capabilities are included in the Premium Application Generator package and are not available in the Basic Application Generator.**

Priority Analytics

- **Group function** – Now you can define how the data summary line will appear in reports. Use the new **Group Function** column in the Report Settings area to define if the summary line will appear for each data group (according to the defined grouping), as one summary line for all data in the report, as a combination of these two options, or repeated (the last value in the group will appear in the summary line).
- **Base forms** – We added about 30 new forms to the system which serve as a base for building reports in Priority Analytics. These base forms contain, for example, computed fields with complex calculations that correspond to fields in the traditional report generators. The new base forms easily reproduce your reports built in the traditional report generator. We encourage you to redefine your reports in Priority Analytics to benefit from its new advanced, and intuitive capabilities. See the **Priority Analytics** SOP for a full list of base report forms.

  As a reminder, we plan on gradually taking down the traditional report generators. We will give you prior notice.

New POD (Proof of Delivery) Application

The new ***Priority*** POD cross-platform (iOS/Android) app introduces you to an advanced system for managing your delivery processes, and now works seamlessly with cloud-based customers and supports SSO.

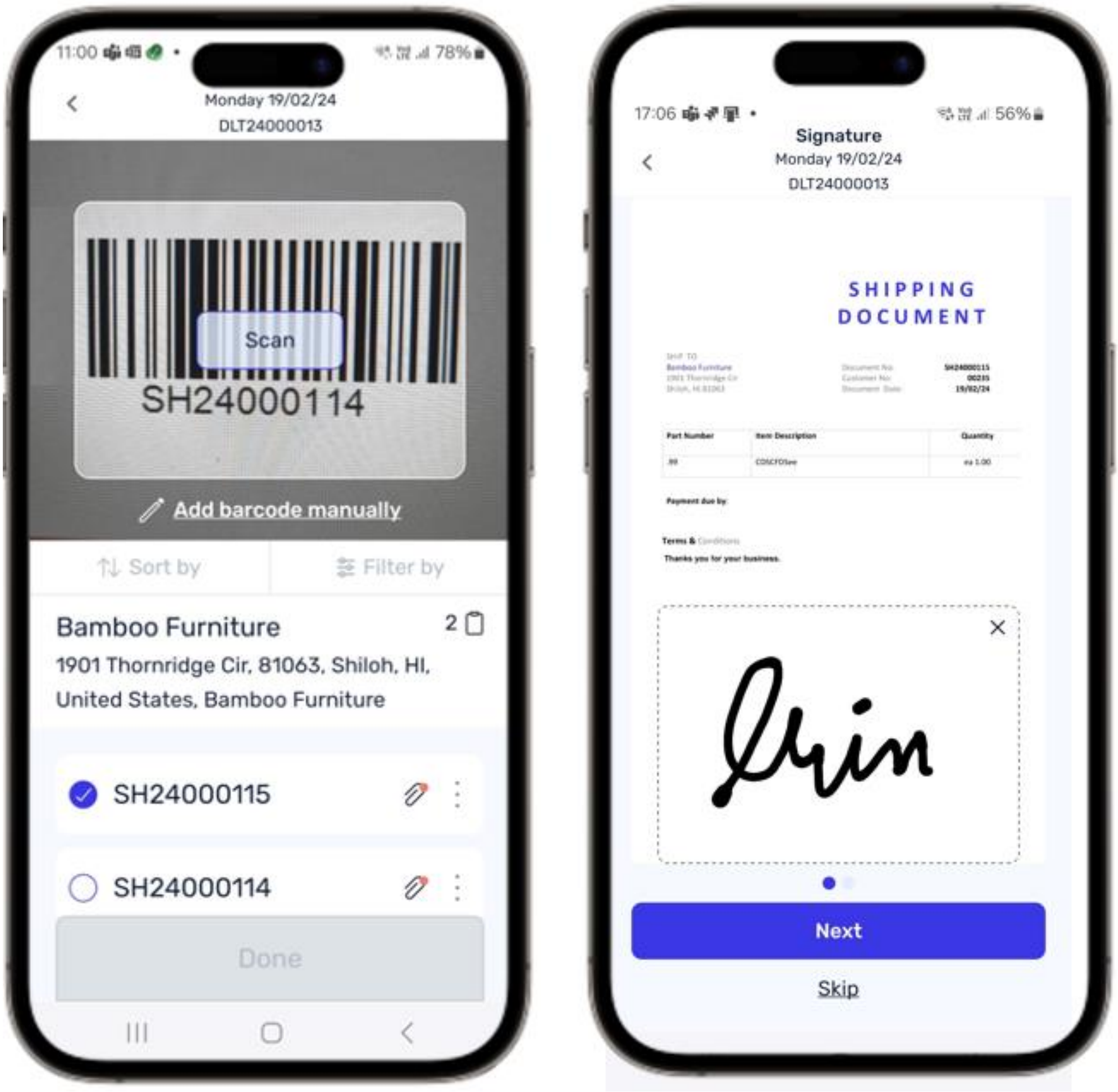
Working offline? No problem – as soon as you reconnect, your data synchronizes, too.

This app includes controlled and complete management of the delivery process, including a route map view and navigation aids, such as Waze and Google Maps.

Use the app to:

- Manage the truck loading process
- Manage unloading and customer signing
- Scan barcodes
- Add driver remarks and pictures
- Manage cases of non-delivery and customer returns
- Manage driver tasks

The new POD application will be available as an add-on to version 24.0.



Financials

General

- **Working on a cash basis** – When the customer in the pro forma invoice is defined as a billing customer, you can now determine whether the multi-shipment invoice that will be created will be for the pro forma invoice customer or the billing customer in the receipt. Use the new financial constant **ProFormaReceipt** to do so.
- **Calculating VAT in prepayment invoices** – Now you can determine how VAT is calculated in a prepayment invoice - either by the VAT definitions of

the prepayment part, or of the parts in the linked order. Use the new financial constant, **PrePayVAT**.

- **Signatures on journal entry items** – We changed the behavior of the journal entry item signature. Now it updates also when the journal entry line is changed by revision forms, not only on the temporary journal. We also exposed the signature fields of the journal item in the revision forms. New Behavior

Reconciliations

- **Quick search in reconciliation work areas** – Now you can search for values across all displayed fields from both sides of the work area at the same time, with the new global search option we added to the reconciliation work areas. All records with a value that matches or includes the search value will appear. This is particularly useful for searching for specific amounts or references. Customer Request

- **Preparation for reconciliation of accounts with an open balance** – A new input option in the account reconciliation prep program instructs the system to prepare the work area for customers with open debit-side transactions only, or vendors with open credit-side transactions only. If this option is not selected, the system will prepare the work area for any customer or vendor with unreconciled transactions on either side, as it did before.

Revenue Recognition

- **Deferred and unbilled revenue accounts** – From now on the system will perform automatic reconciliations in the deferred and unbilled revenue accounts, once the contract obligation is fully recognized. New Behavior Customer Request

- **Revenue recognition date for project progress** – To make it easier to report progress on project activities that affect revenue recognition when working with the PCT method, now you can report progress on the project activity itself as well as indicate the reference date for which the progress is relevant. This information will then automatically be transferred to the contract obligation item (order item or invoice item) and will be recognized accordingly.

Compliance

To help organizations comply with auditing regulations such as SOX, we added the following controls to the system:

- **Bank account details access control** – Now you can define which users can record and update bank account details, and which users can perform payments. These two definitions are mutually exclusive, whereby creating Segregation of Duties.

- **Allowlist for entry journal access** – We created an allowlist in which you can list the users who are authorized to affect the entry journal, e.g., to book journals, change journals, or touch the journal in any way. This is in addition to the regular privilege mechanism, and not instead of it. Therefore, if users have privileges to certain programs that affect the journal, but they are not on the allowlist, they cannot run the program if this control is in use in your company, such as in the reconciliation process that creates an exchange rate adjustment entry, loading journal entries, closing a financial document, and more.
- **Segregation of Duties for financial documents** – As you know, you can set definitions in ***Priority*** so that the same user cannot both create and close a financial document. We added the new **Segregation of Duty-Finance Docs** report, allowing auditors to see which journals based on financial documents did or did not comply with the Segregation of Duties control.

Designated Solutions for the International Market

Global

- **Printouts by language** – Print documents quicker and easier. Now the printout language of programs that print according to language definitions, like the **Print/Email by Lang. Definitions** program, are no longer dependent on the user interface language.

  For example, if you have a customer that wants to receive invoices in Italian, you can define a template in Italian, which will also be available for users working in English, and for users working in German in their interface.

  For more details, see the **Printouts in Multiple Translations** SOP.
- **Define a balance sheet or trial balance item by country** – Now you can define default balance sheet and trial balance items for customers and vendors in the country defaults. If you define the balance sheet or trial balance items, any new customer or vendor created with an address in that country will be assigned these by default.
- **Shipping with ShipEngine** – We added a new capability to our ShipEngine integration, which manages communication with different shipping companies (UPS, FedEx, etc.). Now when shipping to Mexico, you can declare each crate's content to meet the country's updated regulations.

Europe

- **Digital banking capabilities** – Now you can receive bank feeds directly into the system from multiple banks in Europe. This capability is based on the partnership with Ponto Connect. To explore the list of banks currently supported, see the following link: https://myponto.com/en/reach/open-banking-api-europe/

For more information, see the SOP.

- **Nondeductible VAT** – When working with nondeductible VAT, you can now determine the account into which the nondeductible portion of the VAT will be posted. This can be set up on the Expense Type level.
- **EC Sales** – You can now define a default EC Sales indicator for parts. This will override any customer, vendor, or company level definitions.
- **SEPA** – We updated the SEPA file formats for both direct debit and credit as per the new regulations of 2024.
- **VAT numbers on printouts** – From now on, the system will automatically add the country prefix to the VAT number on any printout that includes a VAT number, allowing VAT numbers to be stored in the system without prefixes. New Behavior
- **Country of origin for Intrastat** – Now you can define the country of origin on the transaction level itself, as well as on the item level in the Part Catalogue.

Belgium

- **VAT report validations** – The VAT report now includes built-in validations, allowing the user to know in advance if the amounts reported in the boxes are correct and whether the report will pass the validation of the authorities.
- **Revenue comparison report** – Now you can compare the revenue booked to income accounts with revenue reported in designated VAT boxes using the new **Revenue Comparison Report**.
- **Journal entries with boxes** – To see the breakdown of each journal entry along with the boxes it contributed to and the early payment discount, when applicable, all in one view, you can use the new **Journal Entries with Boxes** report.
- **Print format for e-invoicing** – When you send an electronic invoice, the format of the attached PDF copy of the invoice can now be determined individually according to the contact or customer level, by choosing a specific Word document template. In addition, since now the language is a property of the template itself, defining a specific template for a contact or customer also defines the language of that template. In combination with the language definition on the customer record, we now ensure that the template and the data in the template will both be in the end customer's language of choice.
- **CODA** – To make it easier for you to perform bank reconciliations, the system will now include the information about the counterparty of the transaction when uploading bank statements in CODA form.

In addition, if we find a customer or a vendor in the system with the exact same name as mentioned in the counterparty field, we will also populate the account for reconciliation field on the bank statement line.

- **OGM number** – To facilitate easier transaction detection and reconciliation, the system now shows the OGM number in more forms and reports around the system.

- **Companyweb integration** – Now you can update basic data fields easily when using the Companyweb integration. If customer details are missing, you can run the new **Update Customer Details** program from the **Business Health by Companyweb** subform, and the customer details will fill in automatically, like customer address and company name.

Israel

Integration with the Tax Authority

- **Automatic allocation when invoices close** – As part of the process of closing invoices, you now have the option to automatically request allocation numbers from the Tax Authority. In case of a network failure, the errors will be recorded in a dedicated log and will be handled separately, not necessarily by the same person who finalized the invoice. This is particularly useful in non-financial scenarios that end with an invoice, like in the case of a warehouse worker who activates a WMS pick wave that creates an invoice. In the case of an error, the process in the warehouse will continue without an issue, and the error will be handled by the accounting department.

- **Emergency allocation numbers** – You can now receive a list of emergency numbers for allocation in case of a network failure, provided that the authorities decide to grant such numbers, and you can report back to the authorities about using an emergency number.

- **Allocation for invoice batches** – Now you can request allocation numbers for a batch of invoices using the new **Get Inv Allocations fr Tax Auth** program.

- **Search by allocation number** – To make your searches easier and quicker, we exposed the allocation number in the **Journal Entry Log**.

  Oracle users can now search by allocation number by using this form.

- **Storechain EDI** – If you work with the Storechain EDI (StoreNext/Segment), the allocation number will be automatically included in your invoices, in accordance with Israeli tax regulations.

  For more information, see the SOP.

Financials

- **Daily deposit statements from Isracard** – For users of the ***Priority*** credit card reconciliation experience, that have a vast amount of transactions, and want to perform their deposit statement reconciliations frequently, you can now upload a daily deposit statement from Isracard.

Payroll

- **Summarize payroll data** – Payroll consolidation is now easier, and better serves ***Priority*** multi-company customers. Use the new form, **Payroll Data Summary**, to centralize multi-company information and run actions for closing payroll seamlessly. This is in continuation of our strategy to better serve our multi-company customers and facilitate easy consolidation.
- **Add fluctuation notes when submitting reserve duty details** – Now you can add written explanations regarding salary fluctuations when submitting reserve duty information to the National Insurance office.
- **Payroll Regulation Updates** –
  - We added support for the new 2024 regulation of tax credit points for children between the ages of 6 to 17.
  - We added support for Form 101 for 2024 according to the new tax regulations. The digital 101 form in the payroll portal is authorized by the Tax Authority.
  - We added support for reserve duty payment contributions.

Perpetual Inventory

- **Additional perpetual inventory journal entry types** – To make it easier to directly identify the journal entries recorded by the **Post Inventry Accounting Entries** program, we added unique journal entry codes that will be assigned for entries recorded for matching inventory transaction types.
- **Purchases not yet billed** – It is now easier to reconcile the balance of the **Purchases Not Yet Billed** account with the amount owed to vendors when working with online perpetual inventory based on actual costs. When you close a credit invoice from a vendor, and a discrepancy between the credit sum and the return cost exists, if the **COGSPriceVariance** financial constant is set to 0, the discrepancy will be recorded in the **Price Variance** account (in the commercial system).
- **Inventory valuation** – It is now easier to compare the financial balance in inventory accounts to the logistic inventory valuation using the **Check Detailed Part Invent Value** report.
  - For each part, the report now shows the inventory account definition level linked to it, and its relevant accounting family and warehouse.

Priority

- You can choose if the financial balance in the report will include pending journal entries, so you can edit it before recording transactions in accounts.

- **Post inventory accounting entry log** – Now you can use the new **PostInvent Accounting Entry Log** to view a history of program runs, including the date it ran, fiscal periods included in the run, and relevant constants and definitions for the types of **Inv. Transaction Documents**. This data can help you analyze the program results.
- **History of changes for parts** – To make it easier to track changes affecting costing and inventory posting in the general ledger, we added fields from the **Parts - Std Costs** form to the **History of Changes** subform of the **Financial Parameters for Parts** form.
- **Identify journal entries not recorded in accounting** – Using a new designated input parameter, you can now run the **Perpetual Inventory Transactions** and **Perp. Inv. Transactions -Details** reports for inventory transactions for which journal entries cannot be recorded when running the **Post Inventry Accounting Entries** program, due to invalid data.
- **Detailed inventory posting in accounting entries** – The ability to analyze the results of the **Post Inventry Accounting Entries** program is now more convenient. The **Record Detailed PI** checkbox in the **Inv. Transaction Documents** form will be marked by default. Thus, each inventory document in the program will have a detailed journal entry. New Behavior

Approval Lists

- **Email approvals for non-Priority employees** – Employees can now approve purchase documents by email without having a full ***Priority*** user license.

  For example, a Procurement VP that generally does not work in the system can now approve or decline purchase orders straight from their mobile device or computer.

  Consult with Customer Relations to purchase the appropriate license.
- **Approve or decline directly from your email** – Now, when purchase invoices (vendor invoices, multi-GRV invoices, or vendor pro forma invoices) are ready for your approval, you can approve or decline from the email itself. This is an addition to our existing option for approving or declining purchase and order demands by email. Your response is automatically recorded in the system without having to enter ***Priority***. Just set the **EmailApprove** logistic constant.

Priority

Supply Chain Management

Delivery Scheduling

- **Plan order lines in status that does not allow shipping** – Now you can plan the sales order line before the status allows for shipping. For example, WMS users can plan the delivery before the order is available for the pick wave. Customer Request
- **Open invoices and sales orders from order lines** – When working with delivery by sales order lines (according to the **SOrdDelivery** constant), now you can automatically open invoices or shipping documents for the order lines assigned to the distribution.

Delivery Tracking

- **Create shipments from packing slips** – Now you can automatically generate customer shipments and invoices according to packing slip, independent of the Delivery Planning module, by using the new **Prepare Docs fr Packing Slips-List** program.

Rentals

- **Set dates for payment for a rental line that ended** – Now you can determine already when opening the payment, the date for which the payment must be calculated for the rental lines that have ended. You can choose whether a rental that ends in the middle of a period will be charged for the last rental period in two separate installments; one, for the last full rental period and two, for the partial period. To do so, set the new financial constant **ClosedRentBillDate** value to 1.

  For example, if you set the value of the constant to 1, a rental line valid between 04/01/24-05/10/24 with a return document dated 05/10/24, will only be charged for the month of April, (until 4/30/24), while the unpaid period (05/01-05/10/24) will be charged the following month.

  If you leave the default constant value at 0, the payment line that will be created will obligate the entire rental period (04/01/24-05/10/24), regardless of the payment date that is recorded when the payment is opened, like this currently works. Customer Request
- **Detail of rental document by work order/lot** – Now you can define the work order or lot number from which the inventory will be sent to the customer, for the part number in the rental line. If the rental is managed by serial number, the work order/lot number will be automatically updated in the rental details according to its definitions in the **Catalogue of Parts w/Serial Nos.** form.

Priority

General

- **Add attachments to finalized documents** – You now have the option to add attachments to finalized warehouse transfers and packing slips, like you can with customer shipment documents. Just mark the status as **Change Attachments**.
- **Copy attachments from projects to invoices** – We continue to fine tune the possible setups for transferring attachments between documents in the system. Now we added the option to control how attachments are copied over from projects to invoices.
- **Make changes to order items** – Now when you mark the **Closed** checkbox in Order Items, the possibility of updating additional fields will be affected from the order status. If an order has a status defined as **Allow Revisions**, you will not be able to change the due date, for example. New Behavior
- **Terminology update** – We changed the name of the **List of Manufacturers** form to **Manufacturers**, to better fit its functionality.

Inventory and Warehouse Management System (WMS)

- **Master pallets** – You can now personalize the master pallets fields on your WMS app.
- **Non-inventory items on shipping documents** – Now you can define in the **Inventory Parameters for Parts** form that non-inventory items from sales orders will appear on shipping documents or invoices. For example, you can define that the shipment fee will appear on the customer document even though this fee is not included in the pick task. Customer Request
- **Define pallet quantity for bins** – Organizations that work with physical bins (bins without defined slots), can now define possible pallets for each bin type. The system will be able to give recommendations for the quantity of each type of pallet that can be stored in each bin. Customer Request
- **Automatic target bins** – For pick tasks that end in packing slips, the warehouse worker can now specify the target bin. If no bin is specified, the bin will be defined according to the existing logic. Use the new **Target Bin** field in the **Warehouse Tasks** > **Target Document Details** subform. Customer Request
- **Mark parts for WMS waves** – Now you can mark parts to be excluded in WMS waves using the new **Not Incl in WMS Wave** checkbox in the **Additional Status Definitions** subform of the **Stauses for Parts** form. For example, you can exclude parts that are defined with a status in which they are not available for shipment. Customer Request

- **Create pick waves based on order line route** – Distribution of different order lines can occur at different times. When you run a pick wave or a replenishment wave, and retrieve orders scheduled for delivery, the system will now consider the distribution details according to the definition of the **SOrdDelivery** constant. Customer Request
- **Recommendations for next tasks** – Now warehouse workers can receive recommended next tasks based on their location in the warehouse. For example, at the end of a PUT task, the forklift driver can receive a recommendation for a replenishment task right nearby, saving the driver travel time through the warehouse.

For more information, see the **WMS Application Generator** SOP.

For more information on setting up WMS, see the SOP relevant to your WMS license:

- Setting Up WMS Pro
- Setting Up WMS Advanced
- Setting up WMS Standard

Purchase Planning and MRP

- **Allocate inventory to sales orders when work orders end** – The MRP program for manufacturers currently allows for allocating work orders that have not yet ended, for sales orders.
  - We added the option to allocate work orders that opened with the **Open Work Order for Order Line** action from the **Order Items** subform of the **Sales Orders** form.
  - Now you can also allocate inventory for sales orders after opening work orders by marking the new **Alloc Invent for Ord** checkbox in the input of the MRP planning program. Thus, we can commit to delivering sales orders all the way from production planning to the end of production, and upon the arrival of the products in the warehouses.
- **Planning results are now more accessible and easier to analyze.**
  - In the analysis of the results, in a separate line, you can now see the execution of forecast orders opened for blanket orders by sales orders linked to the blanket order.
  - Now you can see the customer number in the MRP results in sales order or demand forecast lines, as well as in the lines of customers' packed stock considered by the MRP calculations.

System Maintenance

- **Word templates** – As a continuation from the last version in which the system automatically deletes a whole row in a table that has no data, we added this automatic deletion for when a table is defined within another table.

  This is especially useful for fields that do not always have data, for example, a shipping address. You may only use 2 address lines, and not a third, which can now automatically be deleted by the system. The shipping address is an inner table displayed within an outer table. One side of the table is the address, and the other is the document details. So, if there is an address line that is empty in the inner table, it will automatically be deleted.
  Customer Request

- **System notifications for users** – Now you can define which users will receive system notifications by email, which until now were only available for Tabula users. Mark the System Notifications checkbox in the **User Permissions** form for the relevant users and run the **System Notifications** program (or time it to run with the TTS) to send notifications by email.
  Customer Request

- **Set password policy** – We added the option to define a password with a minimum of 2 digits. Customer Request

- **List of recent processes** – In addition to the already existing **List of Recent Processes** form, we added the new **Queries in Process** subform, so you can view when queries ran and for how long, for each process. Only queries with run time longer the duration defined in the **HEAVYQUERY** system constant are recorded here.

- **Load from archives with different decimal precisions** – You can now load an archive file with a different decimal precision **-** from a system with a small decimal precision to a target system in which the decimal precision is wider.
  Customer Request

Important notes for upgrading to version 24.0:

Before upgrading to version 24.0, carefully read the following notes:

- Starting from version 24.0, a comparison will be made between the number of application users in your organization, and the number of users marked with the **App-Only License** checkbox in the **User Permissions** form.

  For more information, see the **Upgrading to Priority 24.0** document.

- Starting from version 24.0, you can use the **Default Printing Definitions** form to define print defaults per language for **Price Quotations**, **Sales Orders** and

Purchase Orders, only. If you defined print defaults for inventory documents or financial documents in this form, redefine these defaults in the **Financial Documents** or the **Inv. Transaction Documents** forms, according to the document type.

- **Export invoices** – As we continue to increase support for a variety of localizations, we are focusing our efforts on improving and developing support for financial regulations in other countries. These capabilities will not include export invoice documents not designated for use outside of Israel, as we are in the process of gradually removing support for export invoice documents.
- **No longer update DOCSTATUSLOG and IVSTATUSLOG tables** – Since 2005, the status history forms for Price Quotations (**CPROFSTATUSLOG**), Sales Orders (**ORDSTATUSLOG**), and Tasks (**CUSTNOTESTATUSLOG**), were linked to the **TODOLIST** table, and the old **DOCSTATUSLOG** and **IVSTATUSLOG** tables were also updated.

  Starting from version 24.0, we are no longer updating the old tables and will only continue updating the **TODOLIST** table.

  Before upgrade: In case of private developments involving these tables, amend them accordingly.
- **Changing document codes in delivery tracking** – Starting from version 24.0, we changed the document code values in the **Delivery Tracking Documents** > **Itemized Tracking Document** form, used for working with the POD application.

  Before upgrade: In case private developments involving this field exists, amend them accordingly.
- **Cloud customers** - In the coming months we will upgrade our cloud customers currently working in versions 22.1 or 23.0. We will contact you upon upgrade. For more information, see our Upgrade Policy.